



Help clients navigate upcoming changes in Kentucky for AARP Medicare Supplement Plans

Effective Sep. 24, 2026, two changes are being made in Kentucky for AARP® Medicare Supplement and Medicare Select Insurance Plans insured by UnitedHealthcare® Insurance Company (UHIC):

What's changing?

- **Annual 60-day birthday enrollment period**

- **Application receipt timing:** UnitedHealthcare must receive an application for eligible individuals no later than 60 days after their birth date. The 30-day window before the individual's birthday – during which UnitedHealthcare could receive an application or plan change request – will be eliminated.
- **Documentation requirements:** Documentation of their current plan will be required. Examples include but are not limited to:
 - a letter from the current insurer, or
 - a current copy of the ID card and billing statement

- **Internal plan change underwriting**

- **Current members** in Kentucky with an AARP Medicare Supplement or Medicare Select Plan insured by UnitedHealthcare Insurance Company (UHIC) with an effective date of June 1, 2010, or later looking to switch to another AARP Medicare Supplement or Medicare Select Plan (UHIC) will need to submit a new application, answer health questions and go through underwriting.*
- **Exceptions:** There are certain situations where a current member requesting a plan change will not need to submit a new application and will not go through underwriting, including:
 - Requests to change to UHIC Plan A, K, or L**

- Requests to change from a UHIC Medicare Select plan to a non-select UHIC plan that provides the same or less coverage for the Medicare Part A deductible and Medicare Part B excess charges
- **Important dates:** The new internal plan change underwriting guidelines will apply if the application is received by UnitedHealthcare on or after Sep. 24, 2026.

For more information, please see the [AARP Med Supp Plan Change Guide on Jarvis](#).

New applications for Kentucky will be required starting Sep. 24, 2026.

Please do not download or order large amounts of Enrollment Kits now. Any kits ordered prior to Sep. 24, 2026, will be outdated and the applications will not be the correct version.

Important!
Please ensure your clients promptly sign applications submitted through JarvisEnroll as applications will be changing on Sep. 24, 2026***

Learn more

Join an upcoming training session hosted by a Regional Director for AARP Medicare Supplement Growth to learn more about these changes. Visit the Medicare Supplement Local Training Calendar on [Jarvis](#) and register today.

Questions?
Our dedicated Producer Help Desk (PHD) is here for you every step of the way.



[Live Chat via Jarvis](#)



**1-888-381-8581 (English)
Español Presione la opción 2**

*These changes do not apply to current members with a plan effective date prior to June 1, 2010. In these situations, existing plan change rules continue to apply.

**When changing to UHIC plans A, K, or L, agents may use AARP Med Supp Plan Changes Form 4PC or use the Member Service Request Tool in [Jarvis](#).

***For enrollments signature methods of Electronic and Express Security Code, the application is signed when the agent submits the application.

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